

The Fidelis Partnership Bermuda Privacy Notice

Last edited: May 2026

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Bermuda Privacy Notice

The Company uses information about you that can identify you, and we are committed to using your personal information in a lawful and fair manner, and in compliance with the Bermuda's Personal Information Protection Act 2016 ("PIPA"). This Privacy Notice is designed to comply with our privacy notice requirements pursuant to PIPA.

1. What personal information we collect from you

We collect, use, and disclose personal information and sensitive personal information (as defined in PIPA) about you only for the purposes for which it was collected. We do not sell your personal information or use it for marketing purposes.

The personal information we may collect and use about you may include:

- Individual contact details, such as names, postal and email addresses, telephone numbers;
- Identification details, such as dates of birth and registration numbers (including passports/national insurance numbers); or
- Policy and claims information including policy number, details of cover, premiums due, relationship to the policyholder, previous claims history, information relating to health, information relating to the costs of medical treatment, salary, loss of income and future loss of income.
- Information gathered from telematics devices.
- Identification details, such as dates of birth and registration numbers (including passports/national insurance numbers);
- Information on your preferences and interests; and
- Your browsing behaviour whilst on our website through the use of cookies.

If you contact us we may also collect the following information:

- name and job title;
- contact information including email address;
- demographic information such as postcode and preferences;
- other information relevant to our services.
- details of any complaint, how it was investigated and resolved and details of any compensation paid; or
- any other information you may provide.

2. How to contact us about our handling of personal information

For any inquiries or concerns regarding our handling and use of your personal information, please contact our Privacy Officer.

Privacy Officer: Melanie Casey

Company Address: 22 Bishopsgate, Level 42, London, United Kingdom, EC2N 4BQ

Tel: 0203 846 6060

Email: dataprotection@fidelisinsurance.com

3. The purposes for which personal information is or might be used

Your personal information may be used by us for the following purposes:

- To enter into or **perform a contract** with you, for example: where we need to process your personal data in order to provide you with a quotation or to administer any insurance or reinsurance contracts. We may also need to process your personal data in order to provide you with payment for goods or services supplied to us; or to otherwise administer any contracts we enter into with you. If you do not provide us with the relevant personal data we may be unable to discharge our obligations under the contract or otherwise administer or give effect to it.
- To **comply with a legal or regulatory obligation** and protect our legal position in the event of legal proceedings, for example: to fulfil your data rights under data privacy laws; handle complaints about our services; comply with requirements to prevent money laundering or rules set by our regulators.
- To **respond to any enquiries or complaints** you send us; to maintain accurate records; to modify, personalise or otherwise improve our services and communications; or to enhance the security of our network and systems; to modify, personalise or otherwise improve our services and communications; to gather market intelligence; to support the communication and management of The Fidelis Partnership to run events; for training and quality purposes; or to enhance the security of our network and systems.

4. The identity and types of individuals or organisations to whom personal information might be disclosed

The Company will, or may, disclose your personal information to the following individuals and organizations:

- Fidelis Marketing Limited
- Pine Walk Capital Limited
- Pine Walk Europe Limited
- TFP Bermuda Limited
- Fidelis Opco Limited
- TFP US Holdings Limited
- TFP US Services LLC
- TFP US Newco Limited

- Fidelis Insurance Bermuda Limited
- Asta Managing Agency on behalf of syndicate 3123 at Lloyd's
- Asta Managing Agency on behalf of syndicate 2126 at Lloyd's

The types of individuals or organizations that we may provide your personal information are as follows:

- governments, regulatory authorities, public bodies, taxation authorities
- suppliers, service providers, advisors, consultants
- affiliates, parent, subsidiaries
- capacity advisors, brokers and reinsurers
- professional advisors, such as loss adjustors, claims handlers, legal, accounting, financial or business advisors
- agents, representatives authorized business associates or partners
- marketing or advertising advisers, service providers, website hosts, consultants, agencies
- third party outsourcing, cloud, SaaS, DaaS or other IT/data processing service providers
- industry consultants: risk analytics, actuarial, pricing, KYC/due diligence service providers, police organizations

5. Means we use to allow you to control our use of your personal information in accordance with PIPA

To obtain access to, or make a request for a correction to, your personal information, please submit a written request to the Privacy Officer, which must include sufficient information to enable us, with reasonable effort, to identify the personal information that is relevant to your request. Your request must also include all necessary contact information for us to respond to your request.

You will be contacted by one of our privacy administrators promptly to confirm our receipt of your request, and we will respond to you in no more than **two business days** after we have received your request.

The Company reserves the right to update this privacy notice at any time and as may be prudent or necessary to reflect changes in our privacy practices or legal requirements.

Please note the following information associated with any request we receive from you:

- We require your accurate and complete name, contact information
- We will confirm our receipt of your enquiry or instructions within 48 hours after we have received same
- We will take a reasonable amount of time to process your enquiry or instructions and initially respond to your request, but usually no more than 45 days (depending upon the nature and complexity of your request)

The Company reserves all of its rights and protections afforded to it under PIPA.